

Seeking a full-time position in Interaction Design utilizing over 8 years of user interface design, human computer interaction, and qualitative user research experience.

Professional Experience

Motorola Inc, Chicago, Illinois

User Interaction Design Lead

Aug. 04 - Present

- Led a UI design team, developed user interaction of mobile devices for global markets

Blackwell Consulting Services, Chicago, Illinois

Interface Design Specialist

Mar. 02 – Jul. 04, Client: #1 auto insurance company in USA

- Involved full product development cycle and played a key UI designer role
- Developed 155 UI specifications and coordinated off shore developers to communicate design requirements
- Developed information architecture and designed user interaction for one of most complicated client projects
- Conducted a usability testing and developed user interfaces to enhance a customer management web-based system

Microsoft Corporation, Redmond, Washington

Design intern, Visual Studio Environment

May 01-Aug. 01

- Collaborated with the multidisciplinary team and delivered a preliminary design solution for Microsoft BizTalk2002
- Designed an internal website of user personas to help the development team get better understanding of users

Institute of Design, Illinois Institute of Technology, Chicago, Illinois

Interface designer

May 00-Apr. 01, Sep. 01 - Feb. 02

- Designed information architecture and interfaces of Institute of Design Intranet by identifying user needs
- Designed user interfaces of knowledge-based design database website. Achieved 200% database increase in qualitative and quantitative efficiency
- Created an entire editorial design of Visible Language 34.3, one of the most historical design journals, published in Oct. 00

Cheil Jedang Corporation: One of the 30 conglomerate, a leading consumer product company, Seoul, Korea

Multimedia designer, Multimedia team, Design center

Oct.97-Sep.98

- Planned and designed Cheil Jedang corporation website through researching market and analyzing users
- Designed the e-shopping website for Chinese New Year holiday gift shoppers. Reduced customer response time by 40%
- Established the multimedia team and taught multimedia skills and HCI principles to internal designers

Digital Chosun Inc.: A subsidiary of the Chosun Ilbo, the number one newspaper company, Seoul, Korea

Web designer, Internet planning team

Feb.96-Sep.97

- Directed a UI design team responsible for designing Digital Chosun Internet news site for better user experience
- Planned and designed the second and third versions of Digital Chosun Internet news site for easier access and browsing
- Created thirty five Internet sites aimed to provide online users with entertainment and education information

Samsung Database System, Seoul, Korea

Contract interface designer, Video On Demand division

Summer & Winter 95

- Designed interfaces for Video On Demand Internet service and pilot projects for ease of use

Seeking a full-time position in Interaction Design utilizing over 8 years of user interface design, human computer interaction, and qualitative user research experience.

Education

Institute of Design, Illinois Institute of Technology, Chicago, Illinois

Master of Design in Human-Centered Communication Design

Jan.00-Dec.01

- Research project: knowledge management application for the museum, GPA 3.9/4.0

Ewha Womans University, Seoul, Korea

Bachelor of Fine Arts in Informational Design

Mar.92-Feb.96

- Represented the Department of Informational Design, Mar.94-Feb.95

Activities

- Exhibition: 'ID resources' and 'Uncover Sue' projects at American Center for Design annual conference Oct. 00
- Student Volunteer: the SIGGRAPH 2000 Conference, New Orleans, LA, Jul.00
- Leader: Computer graphic interest group at MacDaMo, a first Macintosh user group, Seoul, Korea, Jul.93 ~ Feb.96

Qualifications

Design

- Well balanced skill set with interaction design, design planning, and user research
- Proficient in idea generation and early prototyping including contextual inquiry, behavioral prototype, and scenario development
- Good at communicating and visualizing complex and ambiguous concepts
- Good at creating the product values by observing the user

Computer applications

- Graphic applications including Adobe Photoshop, Adobe Image Ready, Adobe Illustrator, Adobe InDesign, Adobe Pagemaker, Fractal Design Painter, Quark Xpress
- Multimedia tools including Macromedia Director, Macromedia Dreamweaver, Macromedia Flash, Sound edit, iMovie
- Comfortable with both Macintosh and Windows systems

Programming languages

- HTML, Director Lingo, JAVA Script

Languages

- English, Korean

Reference

- Available upon request